

Say “Yes” to a Better Life and Online Safety with Isabella Bank!

We value, respect and are committed to protecting your privacy and confidentiality. This online usage guideline provides a summary of our online privacy practices, covering the online collection, use and disclosure of information from visitors to our website and web links. Please also refer to our Privacy Policy for additional information regarding other general privacy practices and your privacy rights. You may be subject to other contractual terms in accordance with products you select and their related service agreements.

Internet technology is ever-changing and we are always working to make your online experience the best available. Various tools and techniques are used to gather and analyze website visits and sessions. One of the common ways we gather information about customer visits is through a technology called, “cookies.” Cookies are electronic files recorded by your browser that record information on your visits and saves that data on your hard drive. We do not use cookies to store any personal identifying information. Temporary session cookies are also used to simplify your navigation within our site during your visit. We may also utilize persistent cookies that are saved on your hard drive as well to save your preferences and enhance your future visits to our website. Persistent Cookies may be necessary to perform certain banking or account transactions through our online banking service.

We partner with reputable third-party companies to provide you with additional financial products and services. We will always alert you before you leave our website so that you know when you are entering a third party website. Once on the third party website, be aware that you are entering their website and subject to their own privacy policy. We do our due diligence to be sure that these companies follow similar policies and procedures when it comes to your valued personal information.

We recommend you log off each time you end a visit on our online banking site to prevent anyone else from accessing your information on your computer. We do not recommend accessing your private banking information on a public computer.

Isabella Bank will never knowingly direct information to children under the age of 18 on our website or knowingly gather information from them.

This online usage guideline is effective February 1, 2010. We reserve the right to change or amend this online usage guideline at any time.